



Dear Valued Customer,

IDE Hard Disk Drives are no longer being produced and are no longer available through regular channels. The only current DigiPoS product that will be affected by this phase out is the Retail Blade 865 Series (RB2,3,4) with the IDE hard drive option. The Retail Blade 865 Series continues to be available with SATA hard drives and customers with this form factor will remain unaffected.

DigiPoS believes that we will not be able to supply the Retail Blade 865 Series (RB2,3,4) with the IDE hard drive option beyond the next 3 to 6 months. DigiPoS understands that this may cause some support difficulties for customers that have been using the IDE based systems and will do our best to help you plan for this obsolescence and possibly extend this time frame with your cooperation and commitment. DigiPoS is, of course, open to working with you to try and meet any current needs or projected needs that you may have.

Please contact your account manager or our head office directly with any questions or concerns. We regret any inconvenience this change will cause but DigiPoS has no control over the discontinuation of this industry standard.

Sincerely,

Your DigiPoS Team

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TRANSFORMING RETAIL THROUGH TECHNOLOGY

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